



## Sappi Europe

Sappi Papier Holding GmbH

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Dear Customer

### **Sappi Europe Packaging and Speciality Paper update**

Sappi can confirm that all our Packaging and Speciality Paper mill facilities are fully operational. The dedication and perseverance of all our employees has been quite outstanding, we are very proud of the levels we have so far maintained to ensure we continue to meet customer demand.

The current situation brings with it increased delivery times and costs though we can guarantee you that we are continually assessing the possible options to get our products to you in the most efficient, safe and cost effective way possible.

Many of our office based staff are now operating from home as we monitor closely all the European guidelines put in place by governments to ensure the health and wellbeing of our employees. Our mill sites are equipped with personal protection and the systems needed to keep them tightly within the safety guidelines.

We are in regular contact with all customers to ensure during this difficult time that everyone is aware of the impact that COVID-19 is having on our business.

We thank you for your understand during these difficult times as we all do what we can to flatten the curve of this virus.

Your local Sales Manager will provide you with regular updates

best regards,

Yours sincerely

Thomas Kratochwill

VP Sales & Marketing Packaging and Speciality Papers